Public Commitment to Child Safety

Our Outside School Hours Care Service is committed to the **safety, wellbeing, participation and empowerment of every child** in our care.

We believe every child has the right to feel safe, be listened to, participate in decisions that affect them and be treated with dignity and respect. We have zero tolerance for child abuse, neglect, violence, bullying, discrimination or any behaviour that makes a child feel unsafe.

Our service commits to:

- Putting the safety and wellbeing of children at the centre of everything we do.
- Creating an environment where children feel safe, welcomed, respected and included.
- Listening to children and taking their concerns seriously.
- Supporting children to express their views, feelings and ideas.
- Providing children with information about their rights and how they can seek help.
- Encouraging children to speak with a trusted adult if they feel worried, unsafe or uncomfortable.
- Ensuring educators understand their responsibilities for child safety and wellbeing.
- Recruiting and supporting staff in accordance with child-safe requirements.
- Maintaining appropriate supervision and safe environments for children.
- Identifying, assessing and managing risks to children's safety and wellbeing.
- Responding promptly and appropriately to concerns, disclosures, allegations and incidents involving child safety.
- Following all relevant legislation, mandatory reporting requirements, policies and procedures.
- Promoting respectful relationships and positive behaviour between children and adults.
- Providing an environment that is inclusive and culturally safe for all children.
- Respecting the diverse backgrounds, identities, abilities, cultures, families and circumstances of children.
- Ensuring children's privacy and dignity are respected.
- Working collaboratively with families and the school community to promote children's safety and wellbeing.
- Regularly reviewing our child safety practices and seeking feedback from children, families and staff.

Our commitment to children

We will create a service where children know that their voice matters, their feelings are important and they can speak up when something does not feel right.

We will listen, respond and take action when children raise concerns.

Every child has the right to be safe. Every child has the right to be heard. Every child has the right to belong.

Our commitment to child safety is shared by all educators, staff, volunteers, management and members of our service community.